



leanapplied
Streamlining the Way of Business



ASQ LEAN SERVICES EXPERIENTIAL WORKSHOP

Get Ready for Operational Excellence

In today's challenging economic environment, Process Improvement is vital to any business to stay competitive in tomorrow's market. The ability to stay and sustain Quality progressively in tangible and in intangible process is a challenge that is critical to be the leader in respective markets. The evolvment needs to encompass individuals from the top to the bottom of an organization to truly manifest successful transformation. Thru training and updated knowledge in quality and continuous Improvement, organization solidifies its robustness. This program is to help and provide individuals with the necessary readiness for the certification program.

Learn more and register for upcoming courses at:

www.leanapplied.com



ASQ
The Global Voice of Quality™



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Streamlining the Way of Business



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Course Overview

Lean Services course provides a comprehensive Lean Transformation solution covering the fundamentals concept of Lean, Lean Project management, Lean Toolbox, Lean Matrix and Total Productive Maintenance.

This intensive 3 days Lean Services experiential workshop focuses the individuals on the fundamentals concept of lean philosophy and its true implication towards works and clarifies the underlying question on how to implement lean and to track and complete the lean projects.

Who Should Attend

The course is intended for quality professionals; troubleshooting technical problems personnel; corrective action coordinators; managers, supervisors, team leaders, process owners; engineers; and anyone who wants to improve their ability to solve problems.

Program Requisites

Willingness to drive continuous improvement change, to be apart of Lean transformation initiative in company.

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www.leanapplied.com/html/training.php

What People are Saying About Lean Applied Lean Six Sigma?

“The consultant has demonstrated the expertise and professionalism to coach and inspire the the team.”

*Ilpo Saarisi, President
PT SKF Indonesia*

“We have reduced 33.16% cost per transaction and improvement in productivity compared to previous fiscal year.”

*Dr. Yusof Omar
Maybank Banking Berhad*

“The accumulated cost saving as at December 2009 achieved by Black Belts trained and coached by Lean Applied is RM 150 Million (USD 45.3 Million) since we deployed Six Sigma.”

Petronas Penapisan Melaka

“The knowledge and expertise that we obtained from Lean Applied is very apparent. We thank him to excellence contribution to our success”

*CT Boo
SKF Bearing Industries Malaysia*

Program Objectives

By the end of program, the participants will be able to identify and break barriers to implementations as they are encountered hence ensuring the overall implementation is not adverse. Thus, creating and developing future lean practitioners for catalyzing continuous improvement which will positively impacting the current performance or the organization key performance indices.

By having the ability to develop an overall and practical lean transition strategy, participants are able to plan for its execution to their own companies. Factory physics is introduced as the scientific basis allowing participants to approach implementation with confidence. Thus, it will enhance organization in achieving Process Excellence with the importance of creating common language, and accepted methodology.



Program Components

- Overview: Process Improvement Evolution
 - Past improvement thinking
 - Origin of Lean Thinking
- What is Lean Thinking?
- Identifying waste in service processes
 - Definitions of service waste
 - Looking for waste in processes
 - Value-added versus non-value added activities in work
- Benefits of a Lean Thinking approach
- Lean Thinking cycle
 - Lean activity
- Process Mapping
- Value Stream Mapping
 - Kinds of Value Stream Maps
 - Lean measurements
 - Value Stream Map example
- Value Stream Analysis
 - 5 S
 - Just in Time
 - Built in Quality
- Future State Mapping
- Other tools of Lean
- Improvement Events
- Implementing Lean in your organization

About Us

Lean Applied is a company of extremely skilled, honest, experienced, value added, passionate, and motivated Black Belts and Master Black Belts who trained and gained first hand experiences in United States, and Europe. Lean Applied is established by practitioners whom are passionate in helping companies in ASIA to develop Lean and Six Sigma Methodologies to improve services, deliveries, and reduce cost.



Committed, Talented, and Passionate in knowledge application, Lean Applied group of professionals are not only able to deliver the bits and parcels of lean and Six Sigma training but also have the experience and knowledge in deploying Lean and Six Sigma for entire organization transformation.

Our Vision

"The LEADER of Productivity, Quality, and Innovative Management Consulting firm in the ASIA.

Our Values

INTEGRITY – We shall provide our customers in full honesty.

NOBLE – Making sure all associates demonstrate highest moral character.

TOLERANCE – At all times, we shall perform our duties with open mind and liberty.

ENTHUSIASTIC – We shall passionately deliver our promises.

ACTION – We walk the talk and talk the walk.



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Program Details

Certificate

American Society for Quality (ASQ) Lean for Services Training Certificate requires successful completion of in-class exercises along with 100% attendance of 3 days program.

How to Register

Visit our Lean Six Sigma Professional Certification Program web page at www.leanapplied.com/html/training.php or send an e-mail to sales@leanapplied.com or call **1 300 88 6 SIGMA (74462)**



Degree of Success

Whatever your professional dreams, you'll be a step ahead with ASQ certification programs offered through Lean Applied. These programs are immediately useful and relevant to the industry practice.

Visit our website at www.leanapplied.com to learn more.

Customized Programs

Our consultants and industry experts are available to collaborate with you by tailoring programs to meet your specific organizational needs and presenting them at a location of your choice.

For more information, contact us at **1 300 88 6 SIGMA (74462)** or sales@leanapplied.com